



# TOWN OF TRURO

P.O. Box 2030, Truro, MA 02666  
Tel: 508-349-7004 Fax: 508-349-5505

May 16, 2019

To Whom It May Concern:

In keeping with its ongoing efforts to serve all community members, the Town of Truro is updating its Americans with Disabilities Act (ADA) self-evaluation and transition plan. The process will provide a comprehensive plan to ensure access for individuals with disabilities to City buildings, sidewalks, programs, services, activities and events.

The Town of Truro is seeking public input on the update process from stakeholders whose guidance will help identify, prioritize and address needs.

Two surveys are included for your input. One is for organizations and agencies. The other is for users of programs and facilities. One or both surveys can be completed as appropriate. We realize your time is valuable and the surveys were designed to be completed quickly and easily. Surveys are also available in alternate formats by request. A self-addressed and stamped envelope is enclosed for your convenience (attachments may necessitate additional postage).

Questions and comments can be addressed to the Town of Truro or Disability Access Consultants, LLC. Please return surveys in the enclosed envelope to the Town of Truro by July 15, 2019. Comments can be e-mailed to ADA Coordinator Kelly Clark at [ksclark@truro-ma.gov](mailto:ksclark@truro-ma.gov) and made by phone to 508-214-0929. A public notice is also enclosed if you would like to post one to help solicit additional public input.

Surveys may also be returned to Disability Access Consultants, LLC, 2862 Olive Highway, Suite D, Oroville, CA 95966, by email at [bthorpe@dac-corp.com](mailto:bthorpe@dac-corp.com), or by fax to (530) 533-3001. Input can also be provided by calling 530-533-3000.

Thank you very much for your time and assistance.

Sincerely,

Kelly Clark, Assistant Town Manager  
ADA/504 Coordinator  
Town of Truro

**Survey for Organizations Representing Individuals with Disabilities**

Name of organization: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Contact person: \_\_\_\_\_  
Position: \_\_\_\_\_

Phone: \_\_\_\_\_

Today's date: \_\_\_\_\_

Name of person completing this form: \_\_\_\_\_

Name of the ADA Coordinator(s) for your organization: \_\_\_\_\_

*The following questions have been developed to determine how organizations and advocacy agencies perceive the Town of Truro's ability to provide services and accommodations for individuals with disabilities and to ask for input regarding how programs, services and activities can be more accessible for individuals with disabilities.*

1. What direct communications have you had with the Town of Truro to facilitate services and accommodations for individuals with disabilities?
  
2. Are there any specific complaints or problems regarding access for individuals with disabilities to any of the programs, services or activities provided by the Town of Truro?
  
3. What information or other resources can you supply to help educate or inform the Town of Truro about your organization and your services for individuals with disabilities?
  
4. What general guidance, advice or assistance could your organization provide to the Town of Truro to protect against potential discrimination of individuals with disabilities in its programs, services and activities?
  
5. What do you feel is the highest priority for the Town of Truro to improve accessibility for individuals with disabilities?

Please add any additional comments on the back of this survey or attach any additional documents.

**Thank you for your input.**

Please return this survey by July 15, 2019 to Kelly Clark, ADA Coordinator, Town of Truro, P.O. Box 2030, 24 Town Hall Road, Truro, MA 02666. Comments can also be made by calling 508-214-0929 or by email at [ksclark@truro-ma.gov](mailto:ksclark@truro-ma.gov).

Surveys can also be returned to Disability Access Consultants, LLC, 2862 Olive Highway, Suite D, Oroville, CA 95966. Comments can also be emailed to [bthorpe@dac-corp.com](mailto:bthorpe@dac-corp.com), faxed to (530) 533-3001 or made by phone to (800) 743-7067.

Please return this survey by July 15, 2019 to:

Kelly Clark, ADA/504 Coordinator

Town of Truro

P.O. Box 2030

24 Town Hall Road

Truro, MA 02666

Phone: 508-214-0929

By email to [ksclark@truro-ma.gov](mailto:ksclark@truro-ma.gov)

You may also return the completed survey to:

Barbara Thorpe

Disability Access Consultants, LLC

2862 Olive Highway, Suite D

Oroville, CA 95966

By email to [bthorpe@dac-corp.com](mailto:bthorpe@dac-corp.com)

Thank you for your input!