



MASSACHUSETTS DEPARTMENT OF REVENUE

Christopher C. Harding, Commissioner

CONTACTING DOR ABOUT THE NEW SHORT-TERM RENTAL LEGISLATION

- Review the FAQs at www.mass.gov/dor and check back for updates before calling DOR
- **Inquiries from rental property operators or intermediaries:**
 - If FAQs do not answer your question, call DOR at 617-887-6367
 - If the contact center is not able to answer your question, send an e-mail to Jennifer DeSimone, Director of the Problem Resolution Office, at desimonej@dor.state.ma.us