

## TOWN OF TRURO

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# Values and Fiscal Year 2019 Goals and Objectives

#### **VALUES:**

The Town of Truro holds the following values that inform our approach to governance and municipal services. They are the guiding principles that drive all of the activities undertaken by any staff, volunteer, elected or appointed official in the Town of Truro. They embody our beliefs and our highest aspirations.

#### Excellence:

We strive to provide the highest quality services that are responsive to the needs of our residents and visitors. We engage in continuous learning, draw from past experience and strive to get it right the first time.

## Integrity:

We hold ourselves to high ethical standards and commit to behave lawfully, respectfully, honestly and fairly.

## **Openness and Transparency:**

We commit to sharing information, working inclusively and to hold ourselves accountable.

#### Historic and Environmental Protection:

We work diligently to maintain the historic rural and coastal character and culture of Truro and to be strong stewards of our fragile environment.

## **Fiscal Integrity:**

We believe in sound fiscal policy and practice.

## Diversity:

We strive to create a community that values diversity and is available, accessible and open to all.

#### Collaboration:

We believe in working with others to solve problems and address community need both local and regionally.

#### **GOALS AND OBJECTIVES:**

Each year, as a way of articulating policy and priorities, the Truro Board of Selectmen develops goals and objectives. These are intended to provide guidance and direction to the Town Manager and her appointees, the Police and Fire Chiefs, and all of the Town's multi-member bodies.

The goals and objectives are divided into five broad categories:

- TOWN SERVICES
- FISCAL MANAGEMENT
- PUBLIC SAFETY
- COMMUNITY SUSTAINABILITY
- COMMUNITY ENGAGEMENT & GOVERNANCE

Some of the objectives and activities are ongoing or continuing from FY2015 or earlier.

The Truro Board of Selectmen has agreed to pursue the following goals and objectives for Fiscal Year 2019: July 1, 2018 through June 30, 2019.

## **TOWN SERVICES**

THE TOWN OF TRURO WILL PROVIDE EFFICIENT AND EFFECTIVE MUNICIPAL SERVICES THAT MEET THE NEEDS OF YEAR-ROUND RESIDENTS, PART-TIME RESIDENTS AND VISITORS.

- TS1. The Town Manager will continue to explore and implement shared services with our neighboring Outer Cape communities and report on these efforts quarterly and the Board of Selectmen will hold joint meetings with its Outer Cape counterparts.
- TS2. The Board of Selectmen will develop a policy that addresses uses and modifications to Town-owned property.
- TS3. The Town Manager will evaluate Council on Aging services and will identify trends in the needs of older adults in the community (including issues of transportation, loneliness and housing) and will make recommendations for changes.

## **FISCAL MANAGEMENT**

THE TOWN OF TRURO WILL DEVELOP SHORT AND LONG-TERM TERM FISCAL POLICIES THAT INCREASE REVENUE FROM SOURCES OTHER THAN PROPERTY TAXES AND MINIMIZE ANNUAL BUDGET GROWTH.

- FM1. So that the budget can be better communicated to and informed by the citizens, the Board of Selectmen and Town Manager, working with the Finance Committee, will re-design the budget development format and process to include the identification of appropriate budget tools, a citizen forum in the fall and a separate budget hearing in the spring. The Board of Selectmen, Finance Committee and Town Manager will define the format and collect data for a five-year financial forecast for the Town.
- FM2. The Board of Selectmen will present a Home Rule Petition to voters at either the fall 2018 Special Town Meeting or the 2019 Annual Town Meeting that would create a local 0.5% real estate transfer tax that would fund the Capital Improvement Stabilization Fund.

## **PUBLIC SAFETY**

THE TOWN OF TRURO WILL PROVIDE HIGH QUALITY AND COST EFFECTIVE POLICE, FIRE AND EMERGENCY SERVICES TO RESIDENTS AND VISITORS IN COORDINATION AND COLLABORATION WITH NEIGHBORING TOWNS.

- PS1. The Board of Selectmen and Town Manager will review and revise the existing General Noise Bylaw.
- PS2. The Board of Selectmen, working with the Town Manager and Emergency Management Director, will develop an initiative for neighborhood storm teams for natural disasters.

## **COMMUNITY SUSTAINABILITY**

## THE TOWN OF TRURO WILL SUPPORT POLICIES AND PROGRAMS THAT:

- FOSTER SUSTAINABLE AND APPROPRIATE ECONOMIC DEVELOPMENT
- CREATE MORE AFFORDABLE, YEAR -ROUND PLACES FOR PEOPLE TO LIVE
- PROTECT AND RESTORE OUR FRAGILE ENVIRONMENT
- CS1. (ENVIRONMENTAL) The Town Manager will continue efforts on the following environmental projects and develop and implement public outreach and education components for them:
  - a. Pamet River Tidal Flow Restoration & Watershed Study: This tidal restoration project will allow the Town to evaluate several different culvert model scenarios. Modelling of initial data will be complete by fall 2018. As a result of the 2018 storm impacts, follow up modelling will be completed by April 1, 2019. A public update will be presented in the summer of 2018.
  - b. East Harbor Culvert Replacement: Replacement of the seaward portion of the culvert at East Harbor will be complete by October 31, 2018. Evaluation of the scope of work for the culvert section between Route 6 and Shore Road will be complete by June 30, 2019.
  - c. *Mill Pond and Eagle Creek Repairs & Improvement:* Additional modelling to complete necessary repairs/improvements to Mill Pond and Eagle Creek will begin by July 31, 2017. The scope of services and plan will be completed by June 30, 2018. Bid process for the project will be advertised by April 1, 2019.
  - d. Little Pamet Watershed Study & Culvert Repair: Use 2018 Association for the Preservation of Cape Cod assessment to identify the necessary repairs/improvements for the Little Pamet culvert and to identify the scope of work for the whole system in order to identify appropriate resiliency funds for identified improvements.
  - e. *Coastal Management:* The Town Manager will direct staff to explore costs and scope of developing a comprehensive shorefront management plan to improve coastal resiliency for the bay shoreline.
- CS2. (HOUSING) The Board of Selectmen will hold a joint work session meeting with the Truro Housing Authority to develop ideas for home rental or ownership for people at 120% AMI, with specific consideration of municipal workers and elderly.
- CS3. (HOUSING) The Board of Selectmen will present a Home Rule Petition to voters at either the fall 2018 Special Town Meeting or the 2019 Annual Town Meeting that would allow for expansion of the Residential Tax Exemption to property owners that rent year round.

- CS4. (HOUSING) The Board of Selectmen working with the Planning Board and the Zoning Board of Appeals will explore ways to increase use of the ADU bylaw.
- CS5. (HOUSING) The Board of Selectmen and Town Manager will identify additional funding sources for the Affordable Housing Trust in order to further support the development of a wide range of affordable and community housing in Truro.
- CS6. (ECONOMIC DEVELOPMENT) In an effort to support economic development, the Board of Selectmen, Town staff, and Town Counsel will develop a time table for Comcast contract negotiations.
- CS7. (ECONOMIC DEVELOPMENT) The Board of Selectmen will engage with the Truro business community, gather information, and explore ways to support and increase small business in Truro.

## **COMMUNITY ENGAGEMENT & GOVERNANCE**

## THE TOWN OF TRURO WILL HAVE AN OPEN AND TRANSPARENT GOVERNMENT THAT PROACTIVELY ENGAGES AND INVOLVES THE TOWN'S RESIDENTS.

- CEG1. In an effort to better communicate with and gather information from citizens and visitors of Truro, the Town Manager:
  - a. Implement the Alert Truro notification system
  - b. Review and modify the Town website so that information and documents are organized more clearly.
- CEG2. The Board of Selectmen will conduct a thorough review of charges for Boards, Committees and Commissions under its purview by . This will include:
  - a. An assessment of relevance to the current and future work of the Town of Truro.
  - b. Revisions to charges to ensure clarity of purpose, role and authority.
  - c. Consolidation if possible and appropriate.
  - d. Develop incentives for residents to volunteer to serve on Boards, Commissions and Committees.
- CEG3. As part of the Local Comprehensive Planning process, the Board of Selectmen, Town Manager and Local Comprehensive Plan Committee will conduct an outreach, organizing and information gathering process that will engage citizens in the planning process and include the development of community-wide vision, mission and goals for the Town of Truro.
- CEG4. The Board of Selectmen and Town Manager will establish a recognition event to identify and thank volunteers and staff.
- CEG5. The Board of Selectmen will create an informational manual for the Board of Selectmen and other town boards/committees/commissions in order to help them be more effective in their role as well as to comply with local, state and federal regulations.

Robert Weinstein, Chair

Jan Worthington, Clerk

Kristen Reed Board of Selectmen Maureen Burgess, Vice-Chair

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